



RENTAL & DELIVERY CONDITIONS

PER. JANUAR 1ST 2022

TENT RENTAL



SERVICE 2000 A/S
+45 70 20 2000

STANDARD CONDITIONS

Contact information

Service 2000 A/S
Lerbakkevej 7-9, 2980 Kokkedal
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Warehouse opening hours

Only by appointment:
Weekdays 9am-3pm.

Bank information

Bank: Sparekassen Sjælland-Fyn
Account no.: 5292-0000229607
IBAN: DK4352920000229607
BIC: SWESDK22

Rentee's check of the rented

The rentee is obliged to check the rented immediately upon receipt and notify Service 2000 of any defects or missing parts within 12 hours.

If the rentee is in charge of transport the check must be made before leaving our warehouse. Defects or missing parts which can not be ascertained upon collection must be notified within 12 hours after collection.

Later complaints are not considered timely.

Rentee's responsibility & risk

The rentee bears the risk of loss, damage, destruction and other depreciation of the rented, from receipt and until return has been made. The rentee bears the risk of personal injury arising from or by use of the rented, including for persons whom the rentee makes available for Service 2000 in connection with handling and assembly of the rented. Service 2000 may demand that the rentee documents having proper liability insurance.

The rentee may not modify the rented, including inserting screws, painting, applying foil, etc.

Transport by the rentee

The rentee can be allowed to transport some rental items. In those cases the rented must be transported in a closed wagon or closed trailer, properly lashed, protected from the weather, and in accordance with Service 2000 instructions.

Wagons/trailers used for transport of animals are not allowed.

Service 2000 can reject the transport if it does not meet the requirements. When the rentee arranges transport, the rentee bears all risk for the rented during transport, also if the transport is carried out by a third party.

Transport by Service 2000

A representative of the rentee is required to be present to receive and return the rented.

The rentee is obliged to provide suited access and parking conditions, and to cover any costs for access and parking.

If the rentee is not ready to receive the rented, or the rented is not ready for return transport, Service 2000 can invoice extra transport.

Unless otherwise agreed, transport is to and from front door at street level, delivery entrance or similar in packaging suitable for transport. Futile driving, waiting time, extra long carry routes, re-packaging and other extra time is invoiced by Service 2000's applicable hour rates. Requests for delivering to other floors, on stairs, re-packaging, setting up furniture and other time-consuming handling must be ordered in advance, so Service 2000 can equip the car with relevant crew and aids.

Service 2000 can't be held responsible for any damage to fixtures or surfaces caused during handling, or from the use of aids such as e.g. a pallet lifter.



Return of the rented

The rented must be made ready for return at the agreed time and in the same condition as it was received, including cleaned, packed in the supplied packaging, and prepared for transport.

Damaged parts are invoiced at cost of repair. Broken and missing parts are invoiced at cost of replacement. Dirty parts are invoiced by cost of cleaning. Items not returned on time are invoiced at daily rate of extended rental.

Additionally, Service 2000 can invoice for losses that Service 2000 may suffer because of delays or non-return of parts.

Obligations with long-term rental

When renting for more than one week, the rentee is obliged to check, clean and maintain the rented at regular intervals. Intervals depending on the nature of the rented. Maintenance includes e.g. replacement of light bulbs and for tents checking the anchoring and tightening wires.



PAYMENT CONDITIONS



Validity of quotes

Unless otherwise stated, quotes are valid for 10 days from the quote date.

Terms of payment

Unless otherwise agreed, half the quoted price must be paid in connection with booking, and the remaining must be paid no later than 10 days before start of delivery.

If a deposit is required, Service 2000 is entitled to require collateral or prepayment of the deposit before delivery.

Adjustments by rentee

Until 60 days before start of delivery, the rentee can adjust standard parts downwards by up to 50% of the quoted amount, though not lower than the sum of payments made. Purchased parts, and parts produced for or adapted to the order, can't be cancelled.

Until start of delivery, the rentee can adjust parts upwards as long as stock is available.

Cancellation by rentee

In case of cancellation more than 60 days before start of delivery, the rentee is obliged to pay 50% of the quoted amount, though at least the sum of payments made.

In case of cancellation between 60 and 30 days before start of delivery, the rentee is obliged to pay 80% of the quoted amount, though at least the sum of payments made.

In case of cancellation less than 30 days before start of delivery, the rentee is obliged to pay the full quoted sum.

Cancellation by Service 2000

If the rentee fails to make payments at the agreed time, provide collateral or deposit, document liability insurance, or in other ways disregard the provisions of the rental agreement, Service 2000 is entitled to cancel the agreement in its entirety and demand compensation according to the general rules of Danish law.

Limitations

Service 2000 does not cover liability for loss of operation, loss of time, loss of profit or similar indirect losses. Service 2000 reserves the right to postpone delivery, return transport, and handling on site when the weather or other force majeure conditions prevents Service 2000 from fulfilling obligations in the rental agreement.

Quotes are based on labour rates, material prices, and general cost levels applicable at the time of the quote date. Service 2000 reserves the right to adjust the quote to any increases.

Service 2000 reserves the right to intermediate sales.

Jurisdiction and choice of law

In the event of a legal dispute between the parties of the rental agreement, the domicile of Service 2000 is the place of jurisdiction. The choice of law is Danish law.

Tent insurance

The rentee is in some instances covered by a tent insurance through Service 2000. In those cases the rentee is insured against fire, theft, vandalism, and storm damage, with a deductible of Danish kroner 20.000,00 for any damage, provided that the insurance premium is listed in the rental agreement and paid in advance.

Event pandemic insurance

The rentee can in some instances be covered by an event pandemic insurance through Service 2000, making it possible to cancel the rental agreement if the event can't be held on the agreed dates as a result of a public order based on an epidemic outbreak.

The rented is only insured if it is explicitly stated in the rental agreement.

The rentee is obliged to secure insurance cover through the rentee's own insurance provider.



TENT & LARGE EQUIPMENT RENTAL



Place of installation

The rentee is obliged to clearly mark where the tent(s) and equipment are to be placed, as well as access roads and space for unloading and parking. The rentee is obliged to investigate in good well in advance whether there are installations in the ground, e.g. electric or communication cables, gas, sewer, basement. The rentee is obliged to inform Service 2000 about, and physically on site mark, any areas with restrictions on the use of ground spikes or weight limits. Lack of information means risk of accidents and damage to installations. Service 2000 bears no responsibility for damage to underground nor above-ground installations, e.g. sculptures, plants, etc., on the installation site, work area and access roads. Service 2000 bears no responsibility for re-establishment of ground or road surfaces.

Certification or building permit

In Denmark tents larger than 100 sqm, groups of tents with a collective area of more than 100 sqm, and tents in more than one floor, must be either certified or have a building permit.

Tents standing for more than 6 weeks must have a building permit. These tent types are certified:

- Alu-hall w/ side height 2,9m, in these widths: 5m, 7½m, 10m, 15m, 20m, 25m and 30m, all lengths.
- Alu-hall w/ side height 3,8m, in these widths: 5m, 7½m, 10m, 15m, 20m, 25m and 30m, all lengths.
- Nevada-tent

The rentee is obliged to obtain a building permit for tents standing for more than 6 weeks, tents without certification, and tents set up under conditions not covered by its certification.

The rentee is obliged to study the certificate and any provisions of a building permit, including the wind speed for evacuation of the tent.

Events for 150+ persons

In Denmark, organizers of events for more than 150 persons are obliged to inform local authorities in advance, and get space distribution plans ("Pladsfordelingsplaner") approved. Depending on the type of event other permits may be required, e.g. for fireworks, open flames, serving of alcohol, noise, overnight stays, and access for all (disability access). The rentee is obliged to familiarize themselves with the applicable (local) regulations. Also be aware that there are regulations for placing of heating and ventilation equipment.

Tent equipment

As standard, tents are delivered with roof and sides in white PVC. All other equipment and services are optional and only included when stated in the rental agreement, e.g.:

- Flooring, dance floor, ramps, carpet.
- Glass sides, insulated sides, sides with transparent PVC, fixed doors, electric sliding doors.
- Lighting, light setting
- Emergency lighting, fire extinguishers, signage and other emergency equipment.
- Opaque roof, transparent roof, inflatable roof.
- Heating and ventilation system.
- Drape/inner-lining under the roof and along the sides.
- Site inspection, measurements on site.
- Staff on site or on call during the rental period. Service calls.

Erection and dismantling of the tent(s) are included.

Risk of snow pressure

It is the responsibility of the rentee to avoid snow pressure on the tent roof. In case of risk of snowfall, the tent must be kept heated to minimum +5 degrees Celsius under the roof.

Unless otherwise stated in the rental agreement, the following prerequisites are assumed:

- The place of installation is flat and suited for the weight of tents/equipment.
- We can drive to and on the entire area with heavily loaded trucks and fork lifts.
- We have adequate time for the work to be carried out during the daytime on weekdays.
- The tent can be anchored with ground spikes.
- The rentee obtains and pays for all required permits for erection and use of the rented, including but not limited to permit from the landowner, approval of space allocation plans, digging, event permits, and building permits.
- The rentee supplies electricity and pays for electricity consumed, for the rented, and for equipment for erection and dismantling.
- The rentee procures and pays for access to and use of water and sewer for the rented.
- The rentee is responsible for security on the building site and liable for any vandalism and theft from start of installation until end of dismantling. Depending on the location, it may be necessary to fence the building site and establish a guard.

If these prerequisites prove not to hold, it may cause expenses for the rentee for e.g. levelling, trackway, rental and handling of ballast, generator, cables, and overtime pay for work outside normal working hours.



ADDITIONAL RENTAL CONDITIONS



PRODUCTIONS WITH A DURATION OF MORE THAN 1 DAY

Board & Accommodation

For productions where the scope or geography requires that staff from Service 2000 spends the night, the rentee must provide and pay for board, lodging and break facilities. Accommodation must be hotel-like with a maximum of 2 persons per room.

Break facilities must be on or very close to the production site and have access to toilet facilities.

Production office

For productions that require Service 2000 to have staff on site with capacity to manage the production, the rentee must make a production office (or space in a shared production office) available.

The production office must have the facilities that are natural for the solution of the task; e.g. office space, electricity, internet, print/copy, kitchenette and toilet.

IN CASE OF DISCREPANCIES BETWEEN THIS AND THE DANISH RENTAL AND DELIVERY CONDITIONS

This is a translation

In case of discrepancies between the Danish rental and delivery conditions "Leje- & Leveringsbetingelser" and this English translation, the terms in the Danish set prevails.

BARGE/FLOAT RENTAL

Rentee's obligations

It is the responsibility of the rentee to comply with general and local rules for traffic on and use of the wetlands, including markings of the barge/float and required safety equipment.

It is the responsibility of the rentee to obtain and pay for any permits for use of the location, use of the fleet, including for facilities for launching and taking up.

Delivery and return

It is assumed that we can drive directly to a delivery point which is level, hard, and in or very close to the water surface.

If this is not the case, there may be a charge for handling and possibly crane.

Before return, the rentee must ensure that pontoons are drained of any filled water.

TOILET/BATH RENTAL

Rentee's obligations

The rentee must ensure that suited electricity is available at the delivery point when the facilities are delivered.

For water flushing toilets, the rentee must ensure that water is available at the delivery point, and there is access to sewer within 15 m downhill from the delivery point.

The rentee must pay for access to and use of electricity, water and sewer.

Delivery and return

It is assumed that we can drive a truck with crane directly to the delivery point, which is level and hard.

TABLEWARE & LINEN RENTAL

Return of tableware

Tableware where Service 2000 handles dish washing is exempt from the requirement to be clean upon return.

However, silver plated tableware must be rinsed by the rentee immediately after use to avoid damage from acid in the food. Tableware must be packed in a way so that leftovers and scraps can't contaminate other rental parts.

Return of linen

Linen is washed by Service 2000 after return. It is the rentee's responsibility to prevent stubborn stains, e.g. from red wine, by rinsing tablecloths that have been stained.

The rentee will be invoiced for cleaning or replacement if linen is returned with stains that can't be cleaned.

Wet linen must be packed loosely in open bags so that it can dry easily without getting mouldy.

